

Follow the Jets

TERMS AND CONDITIONS

Accuracy of Information

Travel Quest makes every effort to ensure the accuracy of the information contained herein and to the best of our knowledge, the information is accurate at time of publication. Travel Quest reserves the right to make changes to these Terms and Conditions at any time as required.

Pricing

Prices quoted are in Canadian dollars and are based on fixed costs at the time of printing. These prices are dependent on a variety of variable factors including but not limited to fuel costs, currency exchange rates, government taxes (including federal, provincial, state and city). We reserve the right to increase or decrease our pricing accordingly.

Reservations

All reservations will be done on a first come, first served basis based on the date and time the Registration Forms are received.

Deposits and Payments (payment Schedule)

Reservations will require a \$300 CAD per person deposit. Full payment must be received no later than 75 days prior to the departure date. All deposits and payments are non refundable.

Your use of your credit card number for the deposit and/or final payment indicated your acceptance of and compliance with these Terms and Conditions whether or not you have signed a credit card slip. Verbal authorization confirms the reservation. Travel Quest reserves the right to cancel your reservation if the full payment is not received by the scheduled due date.

Travel Documents

It is the passenger's responsibility to obtain information and to have in their possession all the required documentation to travel such as passports, proof of Covid-19 vaccination if required, visas as applicable. Failure to have proper travel documents will result in denied boarding and cancellation of your reservation without refund.

Changes and Change fees

If you must do a name change your confirmed reservation, you must notify Travel Quest no later than 75 days prior to departure. Names changes 75 days or more before departure will be subject to a \$150 fee per change. No changes will be accepted within 74 days or less before departure.

Cancellation Policy

Any cancellation done 75 days or more prior to departure will result in loss of \$300 deposit per person. Cancellations done 74 days or less prior to departure will be considered 100% non refundable.

In the event it is deemed necessary to cancel the travel arrangements due to insufficient interest in the departure or low load factor, a full refund (less a \$50 administration fee) will be issued back to the original form of payment within 4 weeks of notification.

Insurance

Travel Quest strongly recommends the purchase of a comprehensive travel coverage (trip cancellation, interruption and medical travel insurance offered by Manulife.

Refunds

No refunds or reimbursements will be issued for any unused travel services or any component of the package.

LIABILITY

Liability of Suppliers

Travel Quest makes arrangements with 3rd party suppliers who provide travel services such as flights, hotels, transfers, and event tickets included in your package. Every effort is made to deal with reputable suppliers and we are not responsible for their acts and omissions or that of their employees, representatives or agents

Airline

Travel Services are subject to conditions imposed by law and by 3rd party suppliers. As such, their liability is limited by their respective tariffs, conditions of carriage as well as international conventions and arrangements. Any loss or damage must be submitted to the airline directly. Travel Quest does not assume any responsibility for schedule changes made by the airline or any additional costs (meals, accommodation, etc) incurred due to any flight delays.

Liability of Travel Quest

Travel Quest assumes no responsibility for any claim, loss, damage, cost or expense arising from personal injury, accident or death, loss, damage, delayed baggage or other property, mechanical breakdown, labour dispute, theft, weather incidents, inconvenience, loss of enjoyment, upset, frustration or disappointment whether physical or mental.

We reserve the right to cancel or substitute travel services with a comparable alternative at our discretion.

Validity

By making a reservation to purchase this Follow the Jets Package, the passenger acknowledges that you have read and accept the Terms and Conditions contained herein.