



Additional Services Menu

We have carefully curated our Additional Services Menu to ensure that onefinestay guests have the opportunity to experience the best of what London has to offer.

Our menu includes everything from making your arrival seamless to yoga and wellness, tickets, tours, childcare and more

If there is anything you are interested in but you can't see it on our menu, please let us know, we're happy to reach out to our network of suppliers to try to organise it for you.

For further details, please reach out to your service team.

**Some additional services will have a non-refundable cancellation fee. Our service team will inform you of this at the point of request*



Everything you need for your arrival

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Airport Transfer

A simple and trusted service for any sized group in a luxury Mercedes C or V Class from any London Airport or Train Station. We can also provide quotes for chauffeurs while you are in London for a specific journey or for a full day.

**please speak to our service team for a quote*

Groceries

Standard

We'll stock the kitchen with essentials, snacks and drinks - enough to last several days.

1-2 people, £125
3-4 people, £155
5-6 people, £210

Bespoke

Send us your desired shopping list and we'll do the rest.

Cost of groceries + £55 service charge

**Availability subject to booking at least 3 days prior to your arrival.*

Breakfast or Lunch Delivery

GAIL's Bakery

Delivered direct to your door from Gail's Bakery.

A wide selection of savoury and sweet pastries, rolls or a quintessentially British Cream Tea kit to share at home. You can choose from the selection listed, or if you'd like to add any extras from the menu, just let us know and we'll do the rest

Bundles available:

Breakfast box
(6 croissants, pain au chocolat, cinnamon buns or mixed pastries)
Smoked salmon rolls
(12 mini rolls)
Cream Tea for 3
Madeleines, Cookies or Assorted Biscuits

**order before 11am two days before delivery – subject to availability*

Luggage Storage

Stasher

Store your bags securely at select Stasher locations before your welcome appointment or departure to make the most of your time in London - or keep your bags stashed away in between trips! Each bag is insured for peace of mind and individually tagged with your unique reference.

Let us know:

- *The number of bags you'd like to store*
- *Your estimated time of arrival and collection time from hotel reception*

£8 per bag, per day



Whilst in stay...

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Housekeeping

Standard

The home will be cleaned and your beds made with existing linen.

1 bedroom home, £85
2 bedroom home, £105
3 bedroom home, £125
4 bedroom home, £145
5 bedroom home, £160
6 bedroom home, £175

Premium

The home will be cleaned and your beds made with fresh linen. Clean towels will be provided and toiletries and kitchen amenities replenished.*

1 bedroom home, £120
2 bedroom home, £165
3 bedroom home, £200
4 bedroom home, £250
5 bedroom home, £300
6 bedroom home, £325

**A complimentary premium service is provided weekly for all bookings 8 nights or longer.*

Children's toys and equipment rental

The Toy Box

We also have a special edition box from The Toy Box; toys, books and puzzles can be delivered to your onefinestay home ready for your arrival and can be kept for the duration of your stay.

The Toy Box usually provides a monthly subscription, but arranges one-off boxes for onefinestay guests. If the children want to keep anything at the end of their stay this can just be added to the bill.

Please let us know the children's names and ages if you wish to proceed and we'll handle the rest.

Toyboxclub.co.uk

£150

Childcare

Bea & Co

Excellent, imaginative and trusted childcare, tailored to your needs. Suitable for babies to young adults, Bea & Co build unique experiences designed to enrich your child's stay; from engaging days out exploring London, to calm afternoons in with arts and crafts, to evening and overnight sitting. Also available to support your family's travel arrangements. All child sitters are security checked and have a background in the creative industries.

To find out more, send us an email and we'll put you in touch with our partner, or visit the following link.

www.beaandco.com

*£24 per hour, 1-2 children
£36 per hour, 3-4 children
* 3 hour minimum session*



Wellness

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Spa Packages

SoSPA Sofitel St James

Spend some time at SoSPA for a heavenly taste of urban serenity. The wellness experts love nothing more than making your stay in London as indulgent and stress-free as possible

Indulge in an afternoon, a full day or an entire week of personalised spa treatments.

**ask us for the SoSPA menu*

Treatments at home

Ruuby Black Label

Truly relax in the comfort of your own home. Ruuby have a network of professionally vetted, experienced beauty providers who deliver five star high quality services.

As a guest of onefinestay, you get access to Ruuby's Black Label which exclusively offers their best therapists to come to your home and provide you with a full wellness experience.

- **Bespoke massage**
60 mins £122
90 mins £162
- **Deep Tissue or Aromatherapy Massage**
60 mins £130
90 mins £175
- **Bespoke facial** - 60 mins £202
- **Classic manicure & pedicure** - £147
- **Bespoke Makeup** - £156
- **Blow Dry** - £90

**Please click [here](#) for more information and for a detailed menu of services*





London Experiences

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London and surrounding area tours

Explore Downtown Abbey filming locations, a private tour of Windsor Castle, the British museum with an archaeologist, or a family-friendly Tower of London tour designed for kids, just to name a few.

Let us know what you'd like to see and we will find the perfect tour for you.

Our tour partners have hundreds of private and group tours for all ages and interests

Tickets and reservations

If there's somewhere you want to book for dinner, a football match or theatre show you would like to see or you would just like us to make some recommendations, we're more than happy to help. Just send us an email with your requirements.

* *Subject to availability. Some restaurants require a deposit.*

Layover Packages

Sofitel St James

Do you have an afternoon to fill before your welcome appointment or heading back to the airport?

Head over the gym, spa or indulge in afternoon tea at the Sofitel St James by booking one of our exclusive packages. All packages include complimentary WiFi access and luggage storage, so you can continue to explore London or schedule a final business call before leaving the city.

Packages available:

Wellness, £45
(Gym and Business Centre)

Unwind, £82
(Gym, Business Centre and Jacuzzi)

Pamper, £154
(Gym, Business Centre, Jacuzzi and Spa)

Layover, from £38
(Full English Breakfast, 3 course lunch or afternoon tea)

* *Price per package, per person. Subject to availability.*



Dining Experiences

**subject to availability*

Private Chef

Take a Chef

**Please ask the service team for more information*

Enjoy relaxing in the comfort of your own home while a private chef prepares a delicious, tailor made meal for you.

From special occasions to full time chef services. Just let us know the number of people and the type of cuisine you love and we can help you start your journey to the perfect home cooked meal.

Dining

Adam Handling

Adam Handling Restaurant Group is all about British Food, inspired by London. Underpinning each concept is a fundamental commitment to minimising waste.

Adam is passionate about promoting and educating people on how to eat and cook more sustainably without ever compromising on flavour or enjoyment

Quote “**onefinestay**” when making a booking (for lunch, dinner or afternoon tea) at either Frog by Adam Handling (Covent Garden) or Restaurant Adam Handling Chelsea to receive a private tour of the kitchen and a glass of own label English Sparkling Wine or a portion of Adam’s famous cheese doughnuts on arrival.

**Please ask the service team if you would like assistance booking*

Wine & Cocktails on arrival

Moore House Cocktails

Moore House prides itself on making the best ready to shake or stir cocktails with the highest quality ingredients

Delivered with either a shaker or mixing glass and accessories

Choose from:
*Espresso Martini
Margarita
Manhattan
Old Fashioned
Negroni*

Starting from:
£10.50 for 100ml, £17.50 for 200ml and £32 for 500ml

Gusbourne English Sparkling Wine

Enjoy award winning sparkling white and rose wine chilled ready for your arrival

*Brut Prestige £45
Rose Brut £55
Blanc de blancs or Blanc de noirs £65*